



Av. Anselm Clavè, 68  
08731 – Sant Martí Sarroca  
(Barcelona)  
41,386058-1,612348  
41°23'9.8082" and 1°36'44.4522"  
Tel. 672023148  
[www.caltoncruset.com](http://www.caltoncruset.com)  
[info@caltoncruset.com](mailto:info@caltoncruset.com)

## CAL TON CRUSET LODGING TERMS AND CONDITIONS

These Terms and Conditions apply only to the stay duration specified on the reservation in accordance with the timetables set on the Prices section. This duration may be modified upon prior request providing the owners' acceptance and as long as it does not interfere with the arrival of new guests.

**Pre-reservation** is the period between the time the guests confirm their stay verbally or in writing until the payment of 30% of the total amount for reservations of 7 days or less, and 50% for longer reservations. The payment is to be made should be paid in within 48 after the formalization of the booking. The remaining amount is to be paid in its entirety upon arrival.

**Cancellation.** Before the contract is formalized, the tourist accommodation lodging is required to inform you about our cancellation policy. If the cancellation notice is given within 10 days of the date of arrival, the following cancellation fees will be charged, in the absence of any agreement to the contrary:

- a) **Reservation for 2 days – 50% of the total stay.**
- b) **Reservation for 3 to 7 days – 35% of the total stay.**
- c) **Reservation for more than 7 days – 25% of the total stay.**

These cancellation fees do not apply when the guests make the cancellation by force majeure duly justified. Nonetheless, if the lodgement is occupied within the scheduled dates, Cal Ton Cruset is committed to refund the full amount paid on account. Should Cal Ton Cruset make the cancellation by force majeure, the full amount would be **refunded in its entirety** and the best efforts would be made to provide an alternative accommodation if so the guests desire.

A deposit of €150 will be payable to the owners upon arrival and will be refunded to the guests at the completion of the stay unless any damages are incurred to the house, its facilities, furniture, and utensils.

Also it will earn €1,00+10%IVA per person greater of 16 years and day for the tax on the stays in tourist establishments, approved by the Decree 141/2017, of 19 of September (DOGC n. 7459, of 21.09.2017), second it Reglament of the IEET that complements it regulation legal of the tax, established by the Law 5/2017, of 28 of March, of fiscal measures, administrative, financial and of the public sector. The letting includes all kitchen and living room furniture and utensils and covers all utility charges (i.e. water, gas, electricity and heating). Bedclothes, towels, paper towel, toilet paper, as well as kitchen and house cleaning products are also included.

The rent does not include:

- a. The consumption of firewood in the barbecue or fireplace.
- b. Nespresso consumption of 10 capsules.
- c. The consumption of wines and cavas that has been carried out.
- d. Consumption in kW/h consumed in car charging and air conditioning.



Av. Anselm Clavè, 68  
08731 – Sant Martí Sarroca  
(Barcelona)  
41,386058-1,612348  
41°23'9.8082" and 1°36'44.4522"  
Tel. 672023148  
[www.caltoncruset.com](http://www.caltoncruset.com)  
[info@caltoncruset.com](mailto:info@caltoncruset.com)

The guest will take care of all facilities, furniture, equipment and utensils provided with the accommodation. Otherwise, they will agree to replace or reimburse the owners for any damage or loss that might occur.

**Smoking is not allowed inside the house.**

Since the swimming pool is fenced, the guests must decide upon arrival whether to keep it closed or remove the locking. The guests will be held responsible for the children's behaviour under their constant supervision inside our facilities. **Children are strictly prohibited from using the swimming pool without the supervision of an adult.**

**No pets are allowed** on Cal Ton Cruset premises at any time.

Guests are severely required to **keep silence before 12 pm so as to respect the neighbours at night-time.**

Guests will be delivered two keys, which are to be returned at the completion of the stay. In case of loss, **€50 will be charged per key for any missing keys.**

Cal Ton Cruset not responsible for the increase in people and in any case contractually agreed to a number higher than 13 adults and two babies, which is the capacity of the house.

In normal winter periods will occur frost and the ground is slippery, so be careful not to take damage. On the upper floor doors and beams are low, be careful not to bump his head there and avoid accidents.

In the spaces on the upper floor, the shadows of the doors and beams are low, you must be careful not to hit your head and avoid accidents.

The client will vacate the house at the agreed time and day after the end of the stay and hand over the keys to the owners.

With the outbreak of the SARS-CoV-2 (COVID-19) coronavirus, we are forced to establish protocols so that the reopening of Cal Ton Cruset does not pose a risk of contagion between the guests or from them to the property and maintenance staff, which is why complementary protection measures are established, ensuring safer and pollution-free facilities.

#### RULES FOR CUSTOMER PERFORMANCE

The first and most basic, wash your hands frequently with soap and water.

Hydroalcoholic solution has been placed in different departments, for the disinfection of hands, we recommend its use.

For the cleaning of kitchen utensils, wash them with the dishwasher at 60 degrees and in the case of manual washing utensils, they will be cleaned with soap and bleach in the proportion of 30 ml for each liter of water (they have 'a syringe for its measurement).



Av. Anselm Clavè, 68  
08731 – Sant Martí Sarroca  
(Barcelona)  
41,386058-1,612348  
41°23'9.8082" and 1°36'44.4522"  
Tel. 672023148  
[www.caltoncruset.com](http://www.caltoncruset.com)  
[info@caltoncruset.com](mailto:info@caltoncruset.com)

Cal Ton Crusset will take all possible measures to avoid contagion and we ask guests to also be aware of this and make responsible use of the facilities, thinking that after each stay it is necessary to place the house in perfect harmony for welcoming new guests.

We ask guests that when leaving the house, leave all the things where they found them.

If some of the guests are unwell, call 061, state the case and, depending on the severity, a doctor or an ambulance will be sent.

Remember that at the same time they must call the property of Cal Ton Crusset to inform and that they can communicate it, if applicable, telephone of Joan Ivern 672.023.148.

The emergency telephone numbers closest to the house are:

- CAP de Sant Marti (working hours) telephone 938 991 380
- Consorci Sanitari de l'Alt Penedès - Espirall, s/n · 08720 Vilafranca del Penedès Tel. 938 180 440.

In compliance with the "Organic Law 3/2018, of December 5, on Protection of Data and Guarantee of Digital Rights (LOPDGDD)" and the obligation to register and notify the General Directorate of Police of persons who stay in hosting establishments located in Catalonia and specifically in Cal Ton Crusset, as well as the obligation to save this data for the period set by the Law, in paper and digital photocopy format, according to their provisions:

- The Resolution of July 14, 2003 on computer files and log books.
- IRP Order 418 2010 of 5 August on the obligation to register and report to the General Directorate of Police of people staying in hostage establishments located in Catalonia.
- Y for Organic Law 4-2015 of March 30 on the protection of public safety.

The undersigned person accepts the conditions indicated above and authorizes for himself and for the other components of the accommodation group, the taking of DNI data in photocopy format, the communication in digital format to the General Directorate of the Mossos and the custody during the term set by the Law, in the file opened for this reason, which will be kept by the owner of Cal Ton Crusset.

In Sant Marti Sarroca, ..... of.....2024

Tenant's Name:.....

IDENTITY CARD.....

Signature